

Mawson & Company Service Excellence Award

Bradford & Bingley

The Winchester branch boasts a small and passionate team of seven people. Nationally, Bradford & Bingley places customer service standards at the core of its culture and values. In the company's in-house customer service audit, the Winchester branch regularly performs strongly and recently achieved an almost unheard-of score of 100 per cent. Other impressive results include being placed first among south coast branches and second in the South.

Boudoir Blush

Danielle Miller and the team at Boudoir Blush in Parchment Street, Winchester, consider excellence in customer service to be at the heart of any successful business. Since opening in February, 2007, Boudoir Blush has established an ever-growing, loyal customer base. Although a young company, Boudoir Blush has firmly established itself at the heart of Winchester's quality independent retail offering. Judges were impressed with the way Danielle Miller has transferred her passion for excellence in customer care to found the basis of her business model.

Old Vine

Excellence in customer service is the bread and butter of the hospitality industry but the staff at The Old Vine ensure that they go that step further than their competitors. Since March, 2005, directors, Marcelo Pugliese and Ashton Gray, have transformed what was a student-orientated bar into a busy and highly-regarded gastropub. Key to this success is ongoing investment in the training and development of the staff, particularly in customer service and product knowledge.

Stable Close Equine Practice

Employing six people, Stable Close has been providing veterinary services to horseowners since 2003. Investment in the most up-to-date technology and the delivery of excellent customer service forms the backbone of the business's continued success. Stable Close Equine is leading the field in portable equine medicine with a dedicated, enthusiastic team offering clients a range of modern treatments.